

Join a session or room from your eLearn (Blackboard) course


1. Go eLearn (Blackboard)
<https://elearn.eq.edu.au>
2. If prompted, logon with your userid/password
3. Go to your Course / Virtual Classroom in My eLearn (Charleville SDE Prep, Early Years or Middle Years or Western Alliance Junior Secondary)
4. Find your session:

Session

Scheduled Sessions | Recordings

Search Start Date 20/07/2015 End Date 20/07/2015

- a. Enter the session name
- b. Select Go
- c. Select the session title

Note:  appears in Available column if session is active.

5. Select **Join Room**.

FIRST TIME USER:

6. If it's your **first time** accessing a session in your eLearn (Blackboard) course, select **Download Launcher**.

If you have downloaded the launcher before, select **Launch Blackboard Collaborate now**.

First time using Blackboard Collaborate?

Get the Launcher
The Blackboard Collaborate Launcher makes joining sessions and playing recordings simple and reliable.

Already installed the launcher?

[Learn more about the Blackboard Collaborate Launcher.](#)

- ± Download Launcher.

- a. Select **Download Launcher**.
- b. Run.
- c. Wait for the download to finish.

Note: *On a stable DSL connection, download is approx. 8–9 minutes.*

- d. In Launcher Set up, select **Next**.
- e. Select **Install**.
- f. Select **Finish**.
- g. Select **OK**.

7. Select **Open** to open meeting.collab.

Note: *Different browsers provide different options for opening the collab file.*

8. Select **I accept the risk and want to run this application**.
9. Select **Run**.
10. Select **Accept**.
11. Specify your connection speed. You have successfully logged into the session/room.

± Troubleshooting

I can't see the session?

Contact your teacher.

Why is the launcher taking so long to download?

The Windows Launcher is 40mb and the MAC Launcher is 60mb.

Please ensure that you have a steady internet connection and leave ample time before your first session to allow time for the launcher to download.

I have options to Modify, Repair or Remove when installing the Launcher

You already have the Launcher installed on your computer. You need to select **Cancel**, return to the session and attempt to join the session. When prompted to download launcher, select **Launch Collaborate now**.

I receive Connection Failed: Unknown user "your name". Try again?

Although you select OK numerous times, you won't be able to join the session. You are receiving this error because the connection timed out. You must cancel and join the session again.